

SOMERVILLE UNITED TENANTS RESIDENTS ASSOCIATION

Minutes of meeting held on the 7th March 2023 at 7pm Somerville Adventure Community Centre

Attendance Total 13

Ashleigh Gordan
Melanie Gordan
Clive Heppolette
Norma Rochester
Hannah Renton
Residents and Leaseholders

Apologies:

Cllr Joan Millbank
Cllr Luke Sorba
Cllr Paul Bell
Joy Burnett
Telegraph Hill Ward
Neighborhood Police
Richard Ashworth (Caretaking Team)
Julie Littlejohn (LTF)
Housing Management

Minutes

Abandoned Cars

- Big improvement to abandoned cars.
- Vehicles are now being sold on the estate. AG said to send an email.
- Another resident can't get in their disabled bay due to parked cars blocking it.
- MG going to have to wait until the transition back in house to do anything about parking.
- There is a proposal that's gone through for resident parking on telegraph hill. This is going to push more cars into our parking areas.
- MG said there is no enforcement so people will park wherever they want.
- Issue of M's disabled bay being blocked by Jehovah's Witness church. (All Ongoing)

Waste Management

- Has improved.
- Dog bins are not being emptied
- M has identified someone fly-tipping regularly.
- There are designated points and there should be collections weekly. We still haven't been told where these are. Action: AG said she'll tell us where these are asap and committee will circulate amongst residents. (Ongoing and Update)

Anti-Social Behavior

All issues have now been resolved. (Completed)

Maintenance

They have been continuing to tidy up in the green spaces. Completed

Repairs

- Residents have had external contractors just show up. No notification by text or email.
- Someone came to Edmond Court two weeks ago about the mold and damp. Repair person was inappropriate with resident.
- MG said is a big push to deal with mould and damp but the problem is Lewisham Homes don't have the technical officers.
- Another resident reported that someone had been round and done a report. But they haven't seen the report and it's been 6 weeks and not heard anything. They're whole roof is damp and mouldy. M? advised resident to contact the damp and mould department directly. If they don't reply then email customer relations team and start a complaints procedure.
- Issue with repairs is ongoing. The department at Lewisham Homes is still not really functioning.
- One resident has had scaffolding been put up on her house and she has no ideas why. She is a leaseholder and doesn't know of any problems with her roof.
- Broken guttering by Swallow Close. Action: Clive will go and have a look and take a photo
- Issue with doors in Edmond Court ongoing can't see through them at all and being hit in the face on them. Completely misted up on the inside. Action: AG has been chasing about this but hasn't heard back.
- **CH** will do the electric box himself. (Completed)

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Structural Movement on ramp Wild Goose Drive and Swallow Close

AG has gone back to repairs about this and said this is not acceptable as it is wheelchair access. Action:
 AG to update us on this. (Ongoing and Update)

<u>Alleyway</u>

Chain and lock have been replaced by Helen at Sommerville adventure. And door is now locked.
 Completed

Broadband + fiber

- <u>-</u> CH is working on this. There is a company coming now putting fiber in the Openreach cable. They say it's Lewisham Council holding it up. Company name is Community Fiber
- Action: CH will chase BT Openreach to try and get some answers out of them. (Ongoing)

Environment

- Stair's bottom of wild goose drive / swallow close has had a light on a and does not turn of for at least
- <u>-</u> 6 weeks. (Onging)

<u>Noticeboards</u>

- The keys have been found but has still not found its way to committee.
- Lewisham Homes said thy don't have the funds for new ones but we might be able to ask Lewisham Tenants Fund. (Ongoing) Chair is following this up.

Rodents - Edmond Court

- M's dog found a rat in her back garden.
- This is an ongoing issue with the open bins. Why do we have open bins. We still have the old bins they should have been taken away a long time ago. We should have the blue ones with. (Ongoing)

New Development

- Should be opening in April.
- There is an electric car stand there on the far end by the play area. **AG** said they've been asking to have put more around the estate. (Ongoing)

Electric Charging points for Electric Cars

As above.

Trees

- There was a tree that fell onto a lorry round the alley. Why haven't they cut it back?
- CH put in a request to have the trees cut. Has got the reference number but haven't heard anything back.
- Cannot cut while nest in the tree. (Ongoing)

Major Works

Ongoing

Fire Safety

Ongoing. Still not seen the report done on the Estate. Lewisham Home are not forthcoming (Ongoing)

Lift

- This has now been resolved. (Completed)

Asbestos

Ongoing)

Radiators

(Ongoing)

Speed Bumps

Issue with speeding. CH thinks the humps should be raised but doesn't know what Lewisham Council are doing but we'll have to wait for the transition to happen. (Ongoing)

Bike Sheds

- <u>-</u> We have been told by Lewisham Homes that we cannot have bike storage in the old bin shoot for health and safety reasons.
- There is a hanger on / in the new build. Action: AG to confirm if residents across the whole Estate can use this. (Update)
- We can apply for a bike hanger on the estate. Action: HR to follow up with AG about access to hanger on estate otherwise organize to apply for another one. (Ongoing)

Scammers

<u>Likely to be on the increase.</u> Be really careful. Letters through your door saying you owe don't pay it. There is an update on the SUTRA website about this. (Ongoing)

Treasurer's Report

- Norma showed everyone an A3 print out of the accounts.
- Norma is still acting treasurer.

AG update from Lewisham Homes

- _ They signing in residents to the new build all day Thursday.
- CH asked AG to let them know about SUTRA and offered to give them a hand moving in. Action: AG will take the leaflets and put them in the welcome pack. NR has given her some leaflets.
- _ Some skips are going to be put out for them to put their rubbish when they move in. (Update)

Community Garden

- Attendees were asked if there was interest and a number of people indicated that they were interested in being involved. Action: HR and NR will follow up with those who attended and do some door knocking.
- **MG** suggested they we be very cautious about benches as they can encourage anti-social behavior.
- One resident told us there is nice community gardens on Brayards Road that we could visit / speak to.
- (Ongoing)

AOB

- Issue with rent. Some residents accounts say they are in arrears but they pay every month. MG said you should just be able to email them and they will resolve (Rentandservicechargequery@lewishamhomes.org.uk). Some accounts probably haven't been sorted yet. Ongoing
- <u>-</u> King Charles coronation − 6th May − we can get some money for an event. The plan is to do something at Somerville. **M** is going to help organize the street party for the king's jubilee. Completed
- Some residents asked why we are doing the meeting and party at Somerville and not at Barnes Wallace. CH Explained Completed
- M has lost access to the SUTRA community group Completed
- Committee put up a SUTRA banner and it was pulled down. We've got a new banner and put it up in a different place. Completed
- Issue of disabled resident being rehoused was raised again. This is an ongoing issue. Action:
 Committee will follow up and see if we can help. Completed
- Previous chair said they got the computer, desktop, desk etc. in Barnes Wallace from the Lewisham Tenants fund. Completed

Meeting ended at 20.40pm

DATE OF NEXT MEETING Tuesday 9th May 2023. 7PM @ SOMERVILLE ADVENTURE MEETING ROOMS.

